

Policy Effective from
April 1 to March 31

OFFICE (410)780-3835

H.F. Horney_{INC}

AIR CONDITIONING SERVICE

Residential Air Conditioning Maintenance Plan

Policy Includes:

Annual tune-up.

Cleaning condenser coil.

Refrigerant level check.

Check electrical components.

Check condensate drain.

Lubricate motors when
applicable.

Filter check (*replacement of filter
at additional cost.*)

Inspection of system during
operation.

Annual Air Conditioning Service & Maintenance Plan

\$150.00 per hour 8am-4pm
Monday through Friday excluding
Holidays

Weekends and Holidays will incur
additional fees (*when available*)

15% Discount on all replacement
parts.

Other Additional Benefits:

- Priority Service Over non-policy Customers.
- No additional cost on parts covered by valid manufacturer's warranty.
- All major equipment manufacturers covered.
- Extend life expectancy and efficiency of system.

General Conditions

- 1) H.F. Horney Inc. reserves the right to inspect and approve the equipment covered before accepting the Service Agreement. Payment on contract is due upon acceptance.
- 2) The obligation of H.F. Horney Inc. to furnish, repair or replace parts is subject to availability of such parts.
- 3) Acceptance by H.F. Horney Inc. of the Service Agreement does not obligate H.F. Horney Inc. for damages caused by conditions resulting from delays or failure to render service due to conditions beyond our control. H.F. Horney reserves the right to cancel this agreement at any time.
- 4) This agreement does not cover damage by occupants or others or damages caused by conditions beyond our control, nor does it cover the cost of labor and parts made necessary by fire, floods, acts of God, water damage, loss of electric, sabotage or other abnormal conditions.
- 5) Customer must provide access to equipment for H.F. Horney Inc. prior to your service. Keep area free of pet mess and pet smell. H.F. Horney Inc. may refuse to work under unsanitary or unsafe conditions. Such conditions may void Service Contract.
- 6) Regular business hours are Monday through Friday 8am-4pm
- 7) Emergency Service **MAY** be available after our regular business hours at prevailing rates.
- 8) This contract is transferable with acceptance of the new customer application by H.F. Horney Inc.
- 9) Residential Service Policy is for residential customers only.
- 10) Discounted hourly rate and discounted parts apply exclusively to air conditioning equipment only. Any service to heat related parts are excluded.
- 11) H.F. Horney Inc. reserves the right to suspend service operations due to inclement weather or any other extenuating circumstances in order to protect the safety of its employees and assets.
- 12) The validity of this Service Agreement and services rendered are contingent upon the customer's account being current. If fees are past due, any service plans may become invalid.