

Policy Effective
June 1st – May 31st

OFFICE (410)780-3835

H.F. Horney INC

HEATING & BURNER SERVICE

Oil Burner Maintenance Plan

Plan A: Service Policy

This yearly plan includes an efficiency overhaul, which consists of cleaning, oiling and adjusting the oil burner and controls for top performance. The furnace and stovepipe are vacuum cleaned, The chimney is cleaned when necessary A complete operational check is done. The expansion tank is drained when needed. Parts and labor are covered under this policy.

Parts covered:

Burner Fan	Cad Cell & Harness
Oil Line Insulation	One B & G Circulator Motor*
Fuel Pump	One B & G Coupling
Blower Belt	One 007 Circulator*
Cad Cell Relay	Electrodes
Transformer	Fan & Limit Control
Oil Filter Element	Nozzle & Nozzle Holder
Ignition Wires	End Cone

If additional work is requested that this policy does not cover, then the work will be charged on a time and material basis of prevailing rates and price. There will be a \$50.00 fee for all false alarm calls, switch off calls, or if the thermostat is not set properly.

Parts not covered:

Thermostat Batteries	Oil Tank, Valve, Line, Fittings, Oil Filter
Computer Boards	Domestic Hot Water Equipment
Power vents or controls	Tempering Valve, Coil Gasket
Electronic Stamp Dampers	Flu Pipe
Thermostats	Blower Motor, Fan, Axle, Pulley
Humidifiers	Fan Bearings, any part used for A/C
Zone Valves	Boilers, Expansion Tank, Feed Valves,
A/C Controls	Plumbing Repairs
Pressure Relief Valve	Bracket Assembly
Aquastat Relay	Oil Line Freeze-ups
Riello Oil Burners and Parts	

****Limited coverage on all circulators. Some circulator parts MAY be covered; however there will be an additional labor cost for all circulator replacement.***

General Conditions

- 1) H.F. Horney Inc. reserves the right to inspect and approve the equipment covered before accepting the Service Agreement. Payment on contract is due upon acceptance.
- 2) This agreement is valid only if H.F. Horney Inc. supplies the entire fuel oil requirements. There will be an additional charge if service is required due to the customer allowing the oil tank to run low or empty.
- 3) The obligation of H.F. Horney Inc. to furnish, repair or replace parts is subject to availability of such parts.
- 4) Acceptance by H. F. Horney Inc. of the Service Agreement does not obligate H.F. Horney Inc. for damages caused by conditions resulting from delays or failure to render service due to conditions beyond our control. H. F. Horney Inc. reserves the right to cancel this agreement at any time.
- 5) This agreement does not cover damage by occupants or others or damages caused by conditions beyond our control, nor does it cover the cost of labor and parts made necessary by fire, floods, water damage, oil tank, or oil line leakage.
- 6) Access for H.F. Horney Inc. must be made prior to your service. Keep furnace area free of pet mess and pet smell. We will refuse to work under unsanitary conditions. Such conditions may void the Service Contract.
- 7) Emergency Service is available after regular business hours. Non-emergencies will be handled during our regular business hours between 8am and 5pm. If you need emergency service, call 410-780-3835.
- 8) This agreement is valid only if H. F. Horney Inc. supplies all the parts and labor. There will be a \$50.00 fee for all false alarm calls such as a switch off or if the thermostat is not set properly.
- 9) This contract is transferable with acceptance of the new customer application by H.F. Horney Inc.
- 10) The validity of this Service Agreement and services rendered are contingent upon the customer's account being current. If fees are past due, any service plans may become invalid.